

Building a Smarter Planet

Through Information Technology



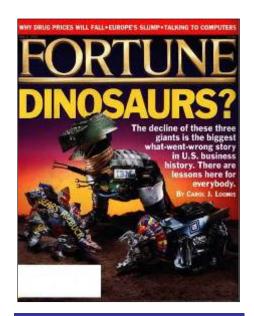
Garry Feliziano
Geo Expansion Market Development Specialist



IBM at a Glance: Y/E 2011

Revenue	\$106.9B
Net Income	\$15.9B
Global Presence	>170 Countries
Employees	>440,000
Business Segments	GTS \$ 40.9B GBS \$ 19.3B SWG \$ 24.9B STG \$ 19.0B
Business Model	Helping clients succeed in delivering business value by becoming more innovative, efficient and competitive through the use of business insight and information technology (IT) solutions, and providing long-term value to shareholders

Our transformation thru INNOVATION continues



1992: — \$50M (YES NEGATIVE!) IBM BRAND VALUE



2008: \$58B BRAND VALUE #2 GLOBAL BRAND over MS

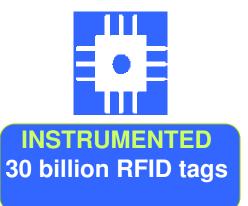


2009: \$60B BRAND VALUE (#2 GLOBAL BRAND)



In 2009, IBM expressed our Smarter Planet point of view as the world was imploding

Something profound is happening Giving people, business and government an opportunity to think and act in new ways







INTERCONNECTED

22% of world population, 1.46B are online



85% of new automobiles will contain event data



The world is getting smarter – Because it can

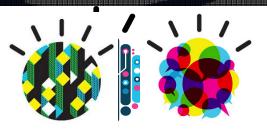
It's becoming instrumented and connected
 All things are becoming intelligent
 The digital and physical infrastructures of the world are converging

Because technology is available and affordable



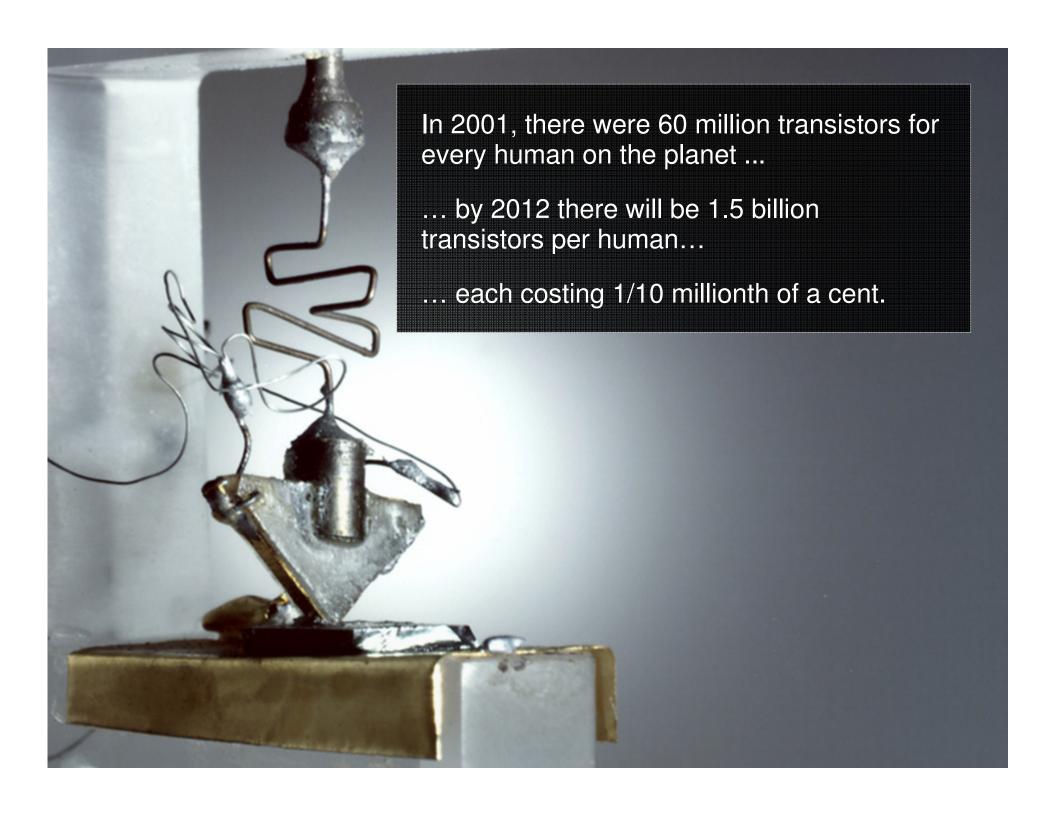












The world is getting smarter – Because it must



40 - 70 percent of electrical energy is lost due to inefficiencies



In one business district in Los Angeles, cars burned 47,000 gallons of gasoline looking for parking



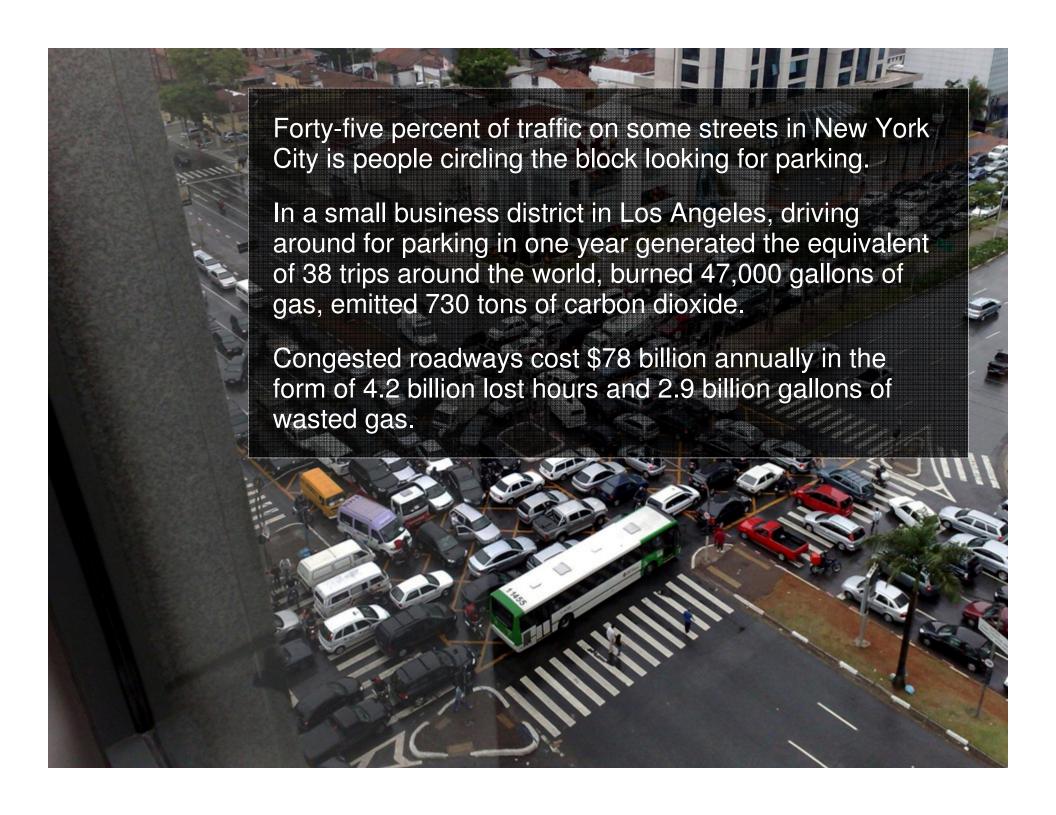
Our healthcare "system" is not linked from diagnosis to cure



Weather-related events inflict trillions in damage



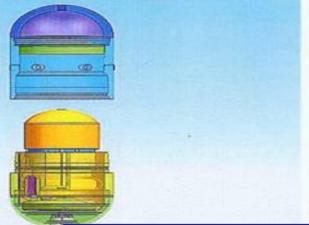
22 percent of reserves extracted from the world's existing oil wells



SMART HEALTHCARE



iPill hits the spot



discuss

email

print larger smaller

The size of a vitamin pill, the iPill has circultry that sends feedback to

NEW YORK the morning me in the m

The technolog may one day b Crohn's disease Heerlen, the N

He worked with named the Inti-

The IPIR, a place intended to trawithin 24 hours way, Dr van de

Localised drug drug, as well a vithe bloodstr vving a highe

> two-third ment. The rature, ved. The

Philips Research developed a prototype for a pill that is able to navigate towards a specific trouble spot in the body and deposit its medicine there, radioing dispatches to the doctor as it travels.

for sees an adverse reaction," said Mr Steve Klink, a senior ations manager at Philips Research, a signal could be sent 'to be in and not distribute any more of the drug'.

al Cima, a professor of materials science and engineering at acchiefts Institute of Technology and an investigator at the institute for Integrative Cancer Research there, said that cronic systems for localised drug delivery were already being used in inical testing of pharmaceutical products.

For example, a volunteer swallows a pill that is tracked with X-rays and programmed to release its medicine at a specific spot - for instance, in the colon.

The pills are not yet in use in the general population. Philips Research, an arm of Philips Electronics, may be well placed to bridge that gap. Prof Cima said.

Basic to the iPil's successful journey is a sensor within it that detects the acidity, as measured by the pH value, in the gastrointestinal tract. This varies from the high acidity of the stomach to the less acidic small intestine to the more acidic colon. 'We can programme the pill to do a certain mode of action based on this change of pH,' Dr van der Schaar said.

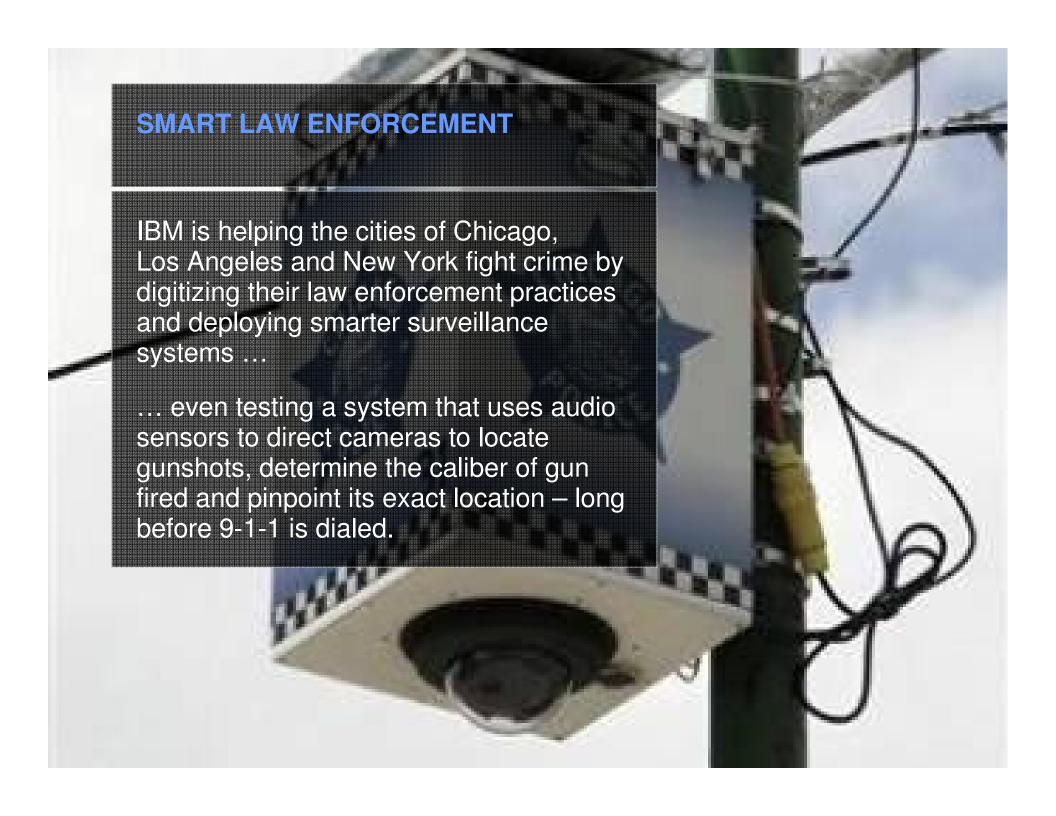
A tiny pump inside the pill releases the drugs. The pump is commanded by the microprocessor. A silver oxide battery in the pill lasts about two days, twice the time it usually takes for the pill to travel naturally through the body.



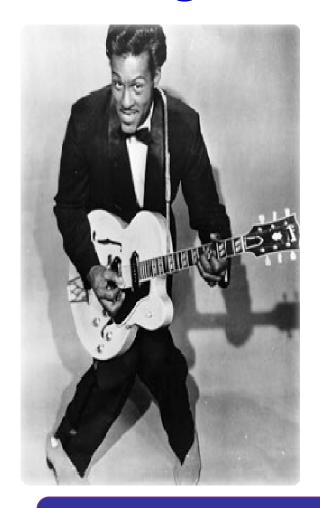
Smarter Banking – Front Office Branch Transformation with Innovation



First National Bank of Omaha



Change is Often underestimated







"Rock 'n roll will be gone by June." - Variety, 1955

Scale is Often underestimated



"There will never be a bigger plane built."

A Boeing engineer, after the first flight of the 247

almost always

Technology is often ^ underestimated

"A rocket will never be able to leave the Earth's atmosphere."

New York Times, 1936





Mobile Phones Evolutions





IBM Provides Added Value To The Clients













S&D and Research

Global Technology
Services (GTS)

Provides outsourced IT infrastructure services and business process services

Provides broad spectrum to support & deliver more values to clients



Software Group (SWG)

Provides middleware that enables clients to integrate systems, processes and applications, as well as computer operating systems

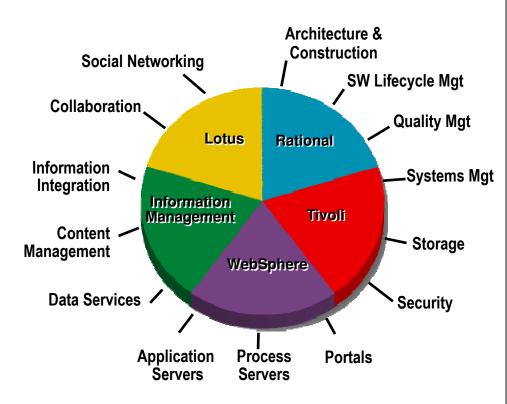
System & Technology Group (STG)

Provides advanced computing, storage and semiconductor technology and products

Global Business Services (GBS)

Provides professional services and application outsourcing services

Software Group (SWG) Portfolio



Key Product Segments	IBM Share Position
WebSphere	#1
Integration Server	#1
Web Application Server	#1
Portal Server	#1
Information Management	#2
Enterprise Content Management	#1
Information Integration (incl MDM)	#1
Database Engines & Tools	#2
Lotus	#2
Collaboration	#2
Tivoli	#2
Security Management	#1
Storage management	#3
Rational	#1
Software Configuration Mgmt	#1
Software Lifecycle Mgmt & Governance	#1

Global Technology Services (GTS) Portfolio

Storage & Data

Address storage and data needs from end to end, to optimize assets across the lifecycle

Server

Optimize IT server capacity, cost, and integrity across the lifecycle –in both data centers and the field

Maintenance & Technical Support

Provide single break-fix and issue resolution capability for client IT environments and all infrastructure

IT Strategy & Architecture

Provide single assess/plan capability, roadmap, and technical design for client IT environment and infrastructure

Middleware

Offer client services related to system software and middleware infrastructure to unlock business potential

End User

Support the end user environment across the lifecycle and for all end user devices

Security & Privacy

Help safeguard client information assets, anticipate future risks, and respond

Site & Facilities

Help clients manage their data center and IT facilities, from plan and build out to consolidate and upgrade

Business Continuity & Resiliency

Enable business and IT availability and continuity, for both normal day-to-day and unusual/crisis operations

Integrated Communications

Design, implement, and manage networking environments/applications optimized for anytime/ anywhere integrated communications

